

Booking Terms & Conditions

Dear Customers,

Tour members are understood to have read and accepted the following terms and conditions.

1. Tour Price

All tour prices includes: Air ticket (except Land Tour), Accommodation, Airport Transfers and meals, as specified in the tour brochure's itinerary.

Not inclusive items: Air ticket (Land Tour), Airport tax, Airline fuel surcharge, Optional/Additional Tour, Tippings and Visa fee if needed.

2. Amendment: (Names / Dates / Tours / Passengers)

- ~ Amendment fee of minimum S\$50 per pax will apply for any changes made by the customer to the existing booking
- ~ Cancellation fee as stated under "Cancellation by clients" will apply for any change to the departure date or the tour type
- ~ Wholesale Partners Pte Ltd reserves the right to make minor changes at any time due to any unforesee circumstances.

3. Cancellation by Customers:

- ~ Customer is allowed to cancel the reservation at any time prior to the departure date. However, cancellation fee will apply.
- ~ It is computed base on the length of notice period to the departure.
- ~ The cancellation fee as well as corresponding refund component are indicated below:

Cancellation Charges:

Number of days between departure and receipt of cancellation notice	Cancellation fee per person All Tour Package
35 working days and above	Cancellation: 50% of deposit Refund: 50% of deposit
34 - 15 working days	Cancellation: Full deposit Refund: Nil
14 - 8 working days	Cancellation: 50% of tour fare or Full deposit whichever is higher Refund: remaining balance after deducting cancellation fee from tour fare
7 - 4 working days	Cancellation fee: 75% of tour fare or whichever is higher Refund: remaining balance after deducting cancellation fee from tour fare
3 working days and less	Cancellation: Full tour fare Refund: Nil

4. Cancellation of tour by Company:

We guarantee tour departure upon receipt of your full tour payment 2 weeks before departure. At times, due to unforesee circumstances for a particular tour, the company may choose to cancel the entire tour. In these cases, the company will refund any monies paid by you.

4. Visa and Travel Documents

- ~ Agent / Passenger must ensure that all information given to apply the traveling visa are correct & valid.
- ~ Agent / Passenger must ensure that the passport validity must be more than 6 months upon arrival back to their country

** Any feedback with regard to the tour must be submitted in writing withing 14 days of the return from the tour, failing which the Company shall accept no responsibility.

Name & Signature: _____

Date: _____